



COVID-19 UPDATE (March 18, 2020)

Currently the Cincinnati and Dayton offices are operating normally with regular hours. The board and staff of PFCU are monitoring the COVID-19 Crisis daily to adjust as needed if the situation changes. We are taking all precautionary steps to avoid potential disruptions of service to our members while keeping in mind the safety and well-being of our members and employees.

PFCU has instituted additional cleaning measures, social distancing, and working remotely when possible. We are sharing health and wellness/prevention tips from the Center for Disease Control with our employees. While it is impossible for anyone to predict the spread of COVID-19 and fully understand its impact, it does not change our focus of serving you.

We strongly recommend that you take advantage of the available PFCU resources for self-service banking and 24/7 account access through online banking at www.urmycu.org, or via the telephone on our Personal Account Line (P.A.L. 632-5693 (area codes – 513, 812, or 859) or 800-621-9722 (all other area codes). If you have not done so, this is a good time to set up direct deposit of your paychecks, recurring deposits, or automatic bill pay.

The nearest surcharge-free ATM's can be found here:

<https://www.allianceone.coop/a1atm/find>

<https://www.moneypass.com/atm-locator.html>

PFCU is also a member of the CO-OP Credit Union System, which means you can make deposits/withdrawal at thousands of other locations. These locations can be found here:

<https://www.co-opfs.org/Shared-Branches-ATMs>

If you are not enrolled in online banking and you need assistance signing up, please call a member service representative at **513.381.8600**

PFCU is a strong and secure \$60 million-dollar credit union and we are extremely well capitalized. Founded in 1928, PFCU has seen its share of trying times, yet we remain STRONG. Additionally please remember your accounts are insured through ASI, American Share Insurance, up to \$250,000 per account.